

Prices

Supplementary Price List – Broadband

- Order Amendment: £15.00 (one off)
- Broadband Expedite: £170.00 (one off)
- Fibre Expedite: £200.00 (one off)
- Regrade to Annex M / Annex M Connection: £59.99 (one off)
- Annex M Rental: £30.00 pcm
- Broadband Fault (SFI) Base: £140.00 (one off)
- Broadband Fault (SFI) on Fibre: £175.00 (one off)

- ADSL router only: £25.00 + £9.99 P&P
- Fibre router only: £40.00 + £9.99 P&P

Supplementary Price List – Line Rental only

- Line Transfer: £10.00 (one off)
- New Line Connection: £50.00 (one off)
- Classic Line Rental: £11.99 pcm
- Premium Line Rental: £13.99 pcm
- Care Level 2 - Classic Line: £0.00 pcm
- Care Level 3 - Premium Line: £4.00 pcm
- Care Level 4 - Premium Line: £5.00 pcm

- ISDN2 Transfer: £0.00
- ISDN2 New Connection: £120.00 (per line – 2 channels)

- ISDN2 Standard / System Rental (2 channels): £24.98 pcm (12.49 per channel pcm)
- ISDN2 DDI rental (per DDI): £0.15 pcm
- ISDN2 1000 minutes (UK Local / National, main mobiles + 03): £12.00 pcm
- ISDN2 2000 minutes (UK local / National, main mobiles + 03): £24.00 pcm

Supplementary Price List – Other

- Engineer Visit: £100.00 (one off)
- Missed Appointment: £100.00 (one off)
- Non-Direct Debit: £5.00 per payment
- Line Shift: £120.00 (one off)

All charges exclude VAT at 20%